

Accessibility Customer Feedback Form

| W | e welcome y | our feedback o | on access to the | produc | ct(s) and se | rvices | s that we provide. | |
|-----|--------------|------------------------|---------------------|---------|--------------|--------|--------------------|--|
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| Но | w easy was i | t to navigate o | our website? | | | | | |
| 0 | Very Easy | O Easy | O Neutral | 0 | Difficult | 0 | Very Difficult | |
| | | | a follow-up fro | | | | | |
| 0 | by email? | Your email ac | Your email address: | | | | | |
| 0 | by phone | Your phone number: | | | | | | |
| 0 | in writing? | Your mailing adress: | | | | | | |
| 0 | in person? | Preferred arrangement: | | | | | | |
| Dat | te: | | | | | | | |
| Re | viewed by: | | | | | | | |
| Но | w would you | rate the qualit | y of our product | /servic | e? | | | |
| 0 | Good | Bad | O Fair | O Ne | eeds improv | /emer | nt | |

This feedback is collected under the Accessibility for Ontarians with Disabilities Act (AODA) Accessibility Standards for Customer Service. Admill Group responds to feedback using the following process: Customers, vistors, employees who wish to provide feedback to Admill Group regarding its services to people with disabilities may contact the Admill Group by telephone (Human Resources: 416-789-0789 ext. 229), in writing, or via email (hr@admillgroup.com). You may expect to hear back within 10-15 business days upon receipt of feedback.